MYOB PayGlobal Employee Self-Service (ESS) Release Notes

Version

5.4.7.0

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Contents

Introduction

These MYOB PayGlobal Employee Self Service (ESS) release notes describe the software enhancements and issues resolved in release versions ESS 5.4.7.0 and ESS 5.4.6.1.

If you are upgrading from an earlier version than ESS 5.4.6.1, then you need to download and read the relevant release notes from the website

Disclaimer

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Notifications

This section outlines important information regarding this release.

Dependency on PayGlobal 4.53.0

This version of the MYOB PayGlobal Employee Self Service (ESS) requires a minimum version 4.53.0 of PayGlobal.

DO NOT UPGRADE TO ESS 5.4.7.0 UNTIL PAYGLOBAL HAS BEEN UPGRADED TO AT LEAST 4.53.0

.Net Framework 4.7.2 Update

For Self-Service (web site and workflow engine) the .Net Framework version has been updated to 4.7.2. For you to use ESS 5.4.7.0 you will need to ensure that your Web server and Workflow engine server both have .Net 4.7.2 installed at a minimum.

Enhancements

This chapter describes software enhancements in this release version.

Enhancements - All Countries

Timesheet Manager Navigation Performance

Some organisations using Self-Service may wish to increase performance when timesheet managers navigate, and also carry out timesheeting actions such as approving and recalling timesheets, in the timesheet management area. This improvement would be especially useful for larger organisations and for managers with a large number of timesheeting employees under their management.

A setting is now available in the tenants.config file that will increase performance in this area by reducing the number of queries sent to the PayGlobal database and caching (storing in memory) results of previous queries for a pre-determined number of seconds. This setting is labeled *timesheetDaoCacheExpiryTimeoutSeconds*, and is shipped with a default value of zero, implying no caching is carried out.

The caching setting and individual user experience may vary depending on environmental and data factors, so investigations should be carried out to determine the expiry timeout appropriate for the organisation.

If using this setting, ensure that the IIS server has sufficient memory to be able to support the caching operations for the caching time set. The longer the cache time is set for and the more queries there are cached, the more memory the IIS server will require.

Timesheet Admin Performance

Some organisations using Self-Service (especially those with larger number of employees) may now find performance improved when viewing and carrying out actions in the timesheet admin area. Some database index adjustments have been carried out to effect this change.

The individual timesheet admin user experience may vary depending on environmental and data factors.

Default time-out increased

The default time-out used by the workflow engine at the database level has been increased from 30 seconds to 300 seconds.

This aligns with the time-out setting used in the PayGlobal desktop application.

Should you still experience time-outs, please contact PayGlobal Support so that we are aware of the issue and can assist you to increase the time-out as needed.

Logging improvements logging

Updated logging components have been added with additional error logs to help with trouble-shooting unanticipated failures on start up.

Issues

Issues - All Countries

Some Help file links were incorrect

Details:

Some of the help file links for Self-Service were incorrect.

Resolution:

If you are experiencing issues with ESS help not loading as expected, and you **do not** have customised help links, follow these steps:

1. Log into the Admin site
2. Select User Interface > Help
3. Remove both 'user help' and 'admin help'
4. Reselect 'add user help' and 'add admin help'

This will ensure the new help keys are re-added for both the user and admin sites.

Reference Number: PGDEV4978

Failed to show timesheet for an employee with unapproved leave to the timesheet admin

Details:

If an employee had unapproved leave in their unsubmitted timesheet, and there was nobody appointed to approve the leave, the timesheet admin could not view the employee's timesheet.

Resolution:

The timesheet admin should always be able to see any employee's timesheet

Reference Number: PGDEV5005

Additional information

Help URL

The Help file for this version has changed.

The current Help root URL is now: http://customer.payglobal.com/manuals/ESS/5.4.7

Version Compatibility

It may be necessary to run the ConfigUpdater.exe utility within ESS after this upgrade is performed to ensure dependent components are referenced correctly.